



**MITSUBISHI MOTORS AUSTRALIA LTD.**  
ABN 53 007 870 395

1284 South Road Clovelly Park  
SA 5042, Australia  
PO Box 8 Melrose Park  
SA 5039, Australia

Customer Assistance Centre 1300 13 12 11

[www.mitsubishi-motors.com.au](http://www.mitsubishi-motors.com.au)



004 (5051)

{Owner's Name}

{Owner's Address}

**SAFETY RELATED RECALL - HEADLIGHT SWITCH  
FIRST NOTIFICATION AUGUST 2014**

Dear Mitsubishi Owner, (380, Colt, Grandis, Lancer, Outlander, Pajero)

At Mitsubishi Motors Australia Ltd (MMAL), we are committed to continual product quality improvement to ensure the safety and satisfaction of all our customers. We are writing to inform you that as a precautionary measure we are recalling your vehicle as it may be affected by the problem described below.

**Description of Problem**

Due to inappropriate structure of the base for the lighting switch platform, a crack may develop in the soldering between the base and the platform caused by the repeated heating cycle of expansion and contraction.

**Hazard**

In the worst case scenario, the cracked portion could cause a temporary continuity failure resulting in a situation where the head lamps and/or turn signal lamps turn off, do not turn on or stay on.

**What to do**

Current registration records indicate that you own one of the vehicles that have been identified as being affected and we ask that you contact the nearest Mitsubishi Dealer to make an appointment to have the vehicle inspected and if required rectified. To minimise any inconvenience to yourself please contact the dealer to make an appointment prior to presenting your vehicle.

**Contact Information**

If you do not have the Dealer phone number available, please call 1300 1312 11, select option 2 and enter the post code of your selling Dealer to be re-directed to that Dealer or your post code to be re-directed to the nearest Dealer.

**Your cooperation in taking this action will ensure that no further correspondence will be mailed to yourself on this subject.**

When presenting your vehicle, please hand this letter to your Mitsubishi Dealer. This will be used by your Dealer to advise us that the correction has been carried out on your vehicle and enable our records to be updated accordingly.

**If you require any further information or have any questions relating to this recall please call 1300 13 12 11 and select option 4.**

MMAL regrets any inconvenience caused to you by the need for this action which is taken in the interest of safety and continued customer satisfaction.

**Please turn over**

Yours faithfully  
Mitsubishi Motors Australia Limited

D. R. Budden  
Head of National Service

## Customer Feedback Form



\*09999999999\* {Owner's Vehicle's VIN} \*1\*

Please return to;  
Supervisor – Service Division  
Reply Paid 285  
KENT TOWN DC SA 5071, Australia

Rego	{Owner's Vehicle's Rego #}		
VIN	{Owner's Vehicle's VIN}		
Ext Reference no	{suppressed - not sure if this is unique for each owner}	Recall no	010075
Customer ID	{suppressed - not sure if this is unique for each owner}	Recall status	L1

Please place a cross ☒ in the boxes below if applicable.

- ☐ The vehicle has been written off and completely destroyed
- ☐ The vehicle has been reported stolen and has not been recovered.
- ☐ I have sold this vehicle
- ☐ I have never owned this vehicle

To update address / contact details please print below.

Name \_\_\_\_\_

[illegible]

New Address

[illegible]

New Suburb

State

[illegible]

New Post Code

New Registration No

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