

Quick Reference



SUBJECT: MUT III Reimage installation procedure

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It has come to our attention that some dealers are having VCI driver issues caused by the VCI not being connected during the installation procedure. This Quick reference details the procedure to install the "MUTIII Recovery Image CF29 and CF30 Version 1.00".

Note: Please follow instructions completely.

Attachment 1: Procedure to install reimage.

Following this procedure will ensure MUT III is updated and VCI driver is loaded correctly. General Letter GL-09-010 and the back cover of the Reimage DVD set also contain the installation instructions.

Attachment 2: Procedure to install VCI driver.

This procedure is only required if the VCI was not connected during initial installation of the reimage data as detailed in Attachment 1.

This procedure installs the VCI driver.

Follow this procedure if the "Welcome to the found new Hardware Wizard" dialogue box appears on the MUT III screen when the VCI is connected.

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MUTIII SOFTWARE RECOVERY IMAGE PROCEDURE

Before attempting this procedure, please ensure that you have received the complete set of 3 disc's titled "MUTIII Recovery Image CF29 and CF30 Version 1.00".

NOTE:

- *Ensure your computer is turned off before attempting to reimage the MUTIII*
- *Ensure the VCI is not connected to the MUTIII while loading the disc set BUT is connected when requested by the MUTIII at completion of loading discs and before reboot.*
- *During the reimage process, the touch screen will be inactive.*
- *The reimage process will take approximately 3 hours (please be patient)*

Reimaging the MUTIII

- 1.1 Read through the Instruction before commencing.
- 1.2 Connect the AC power adapter to the Toughbook and power it on.
- 1.3 Press ESC key when the Panasonic Logo appears (Blue Background)
- 1.4 Insert Disc 1/3 into the Toughbook disc drive.
- 1.5 Select the option CD/DVD or DVD or CD drive (use up /down arrows to select)
- 1.6 When prompted to Continue the MUTIII Update [Y/N] press Y.

During recovery you will be prompted for each disc;

- 1.7 When prompted replace Disc 1/3 with Disc 2/3.
 - 1.7.1 Wait 20 seconds or until disc drive light stops flashing.
 - 1.7.2 Press enter.
- 1.8 When prompted replace Disc 2/3 with Disc 3/3.
 - 1.8.1 Wait 20 seconds or until disc drive light stops flashing.
 - 1.8.2 Press enter.

1.9 When the image has loaded completely the screen will instruct you to connect a VCI. Ensure a VCI is now connected using the USB cable before pressing any key to reboot.

Windows installation and setup will now commence.

- 1.10 You will next be prompted "Do you want to restart your computer now?" Select Yes to complete installation.
- 1.11 Process completed. Well Done!

Windows XP Personalisation

The touch screen may require calibration. To perform this

CF29 Please select Start, Control Panel, Mouse, Touch Screen tab, select calibration and follow directions.

CF30 Please select Start, All Programs, Fujitsu Touch Panel (USB), Touch Screen Calibration Utility and follow directions.

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Please note:

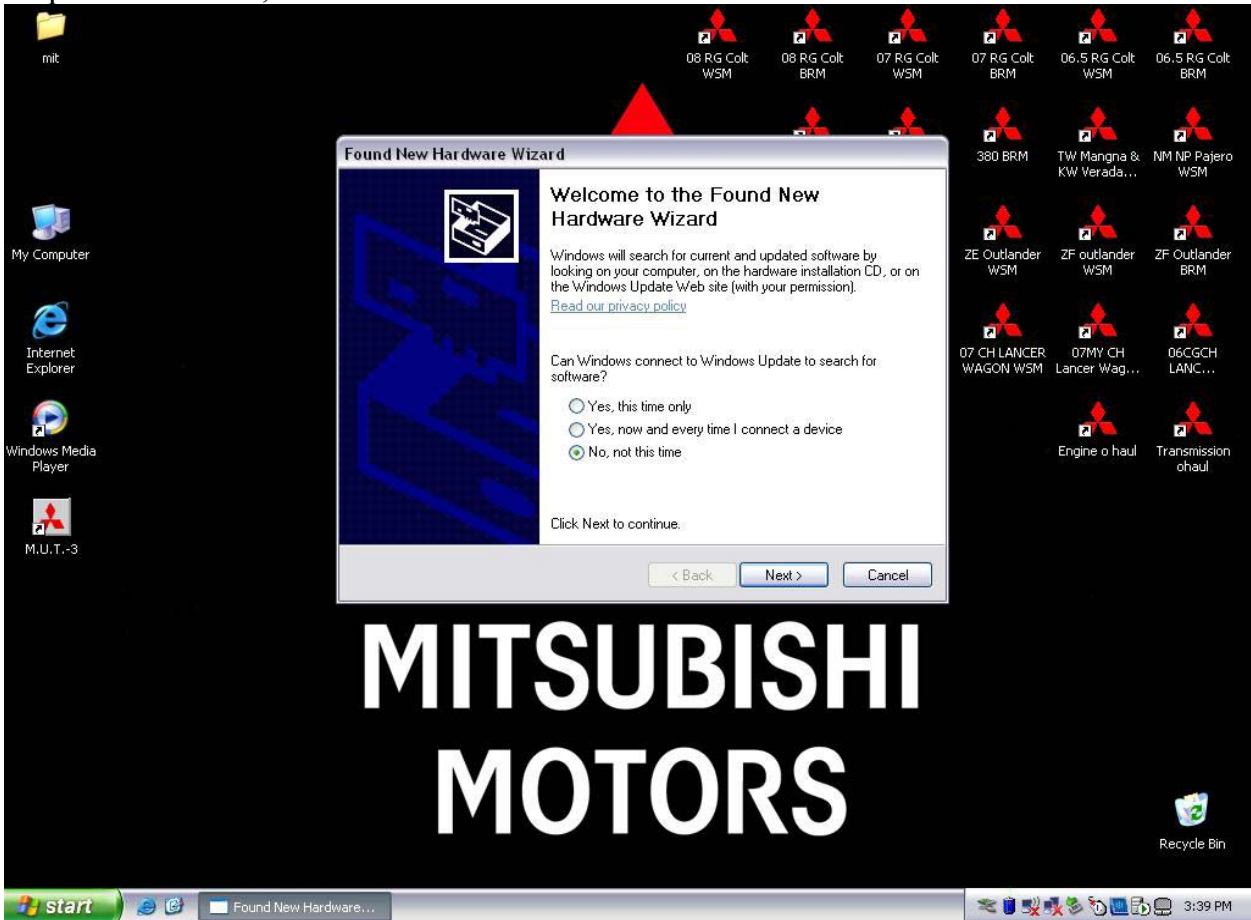
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MUT III VCI DRIVER INSTALLATION PROCEDURE

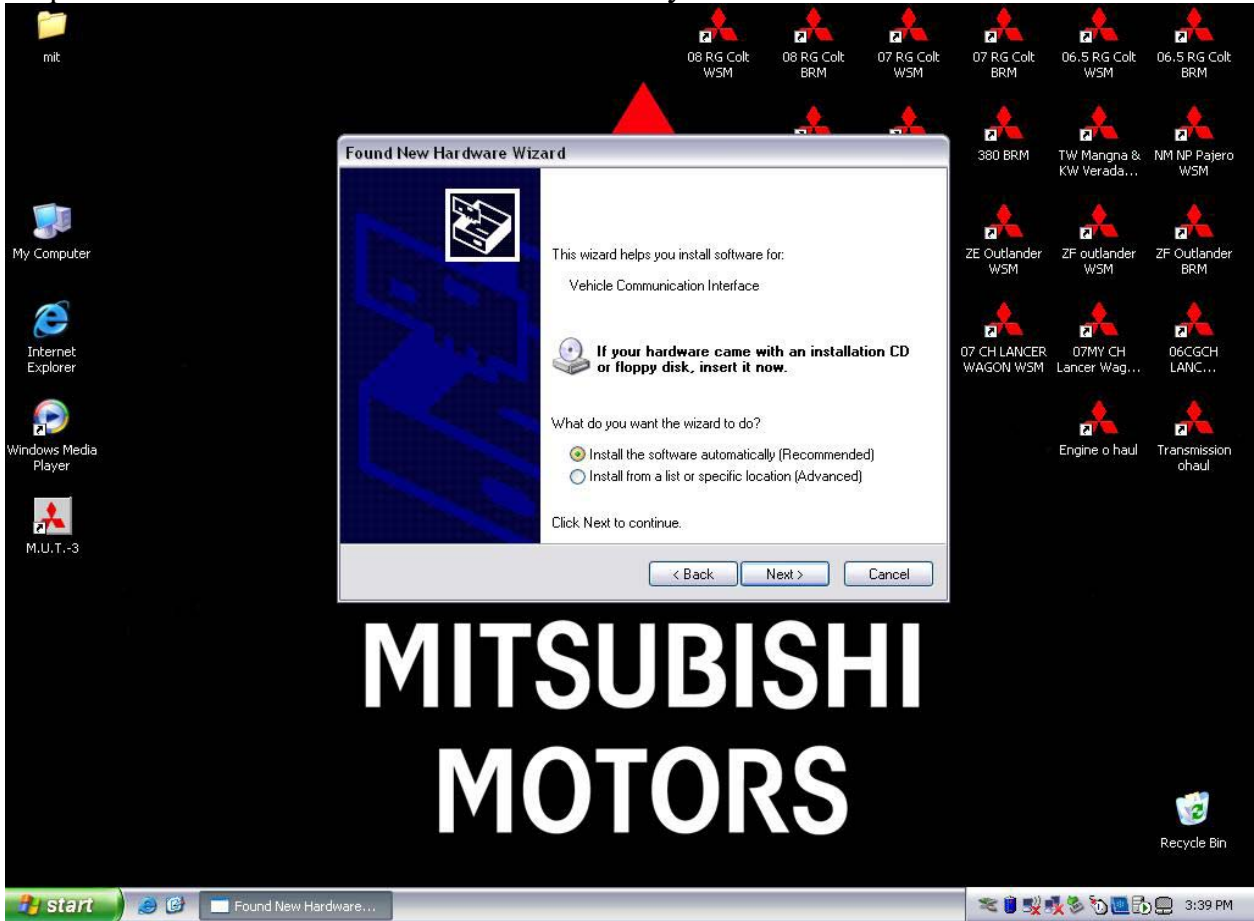
If a user does not plug the VCI in at the correct time, when they do plug the VCI, windows will declare it as new hardware, and request the driver.

Following the following:

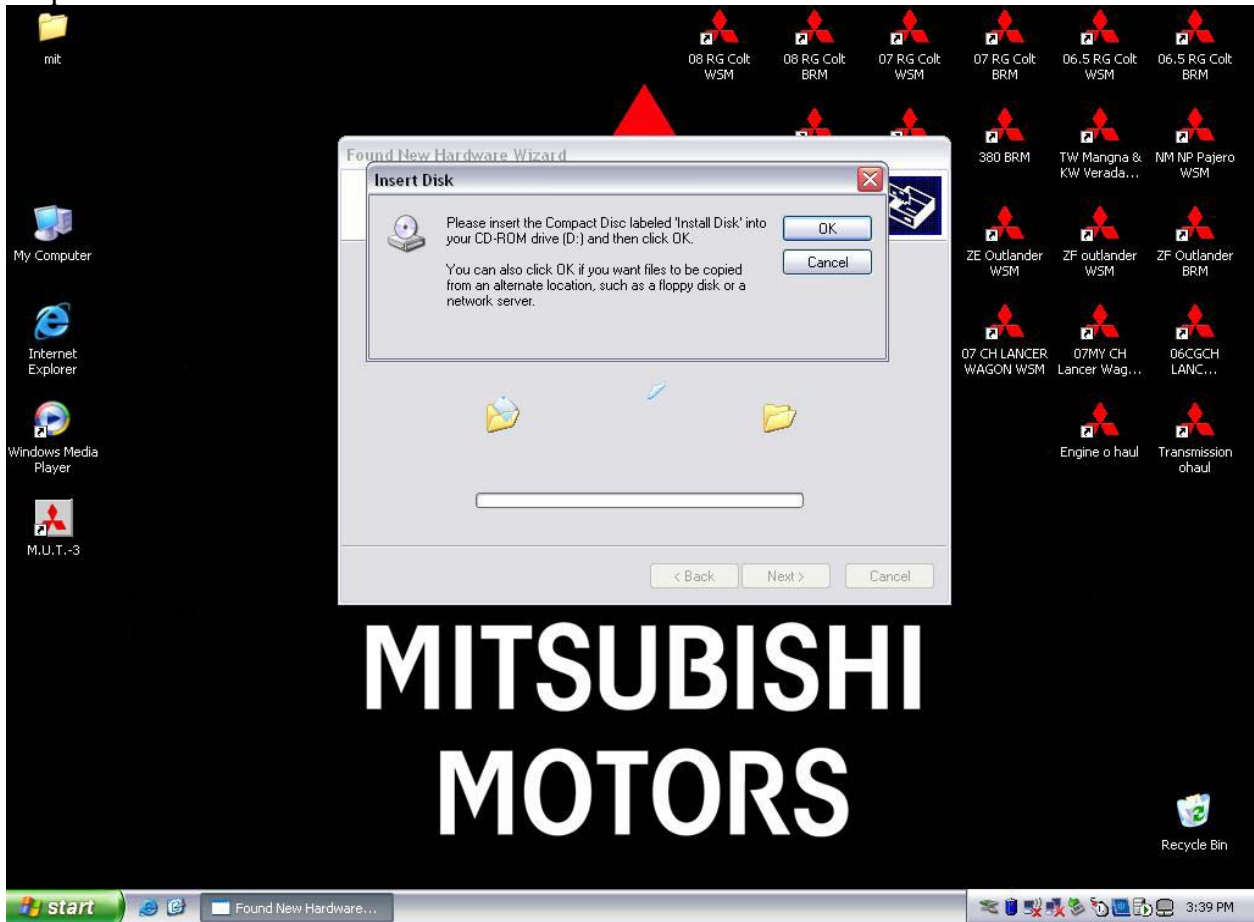
Step 1: Select “No, not at this time” Click Next



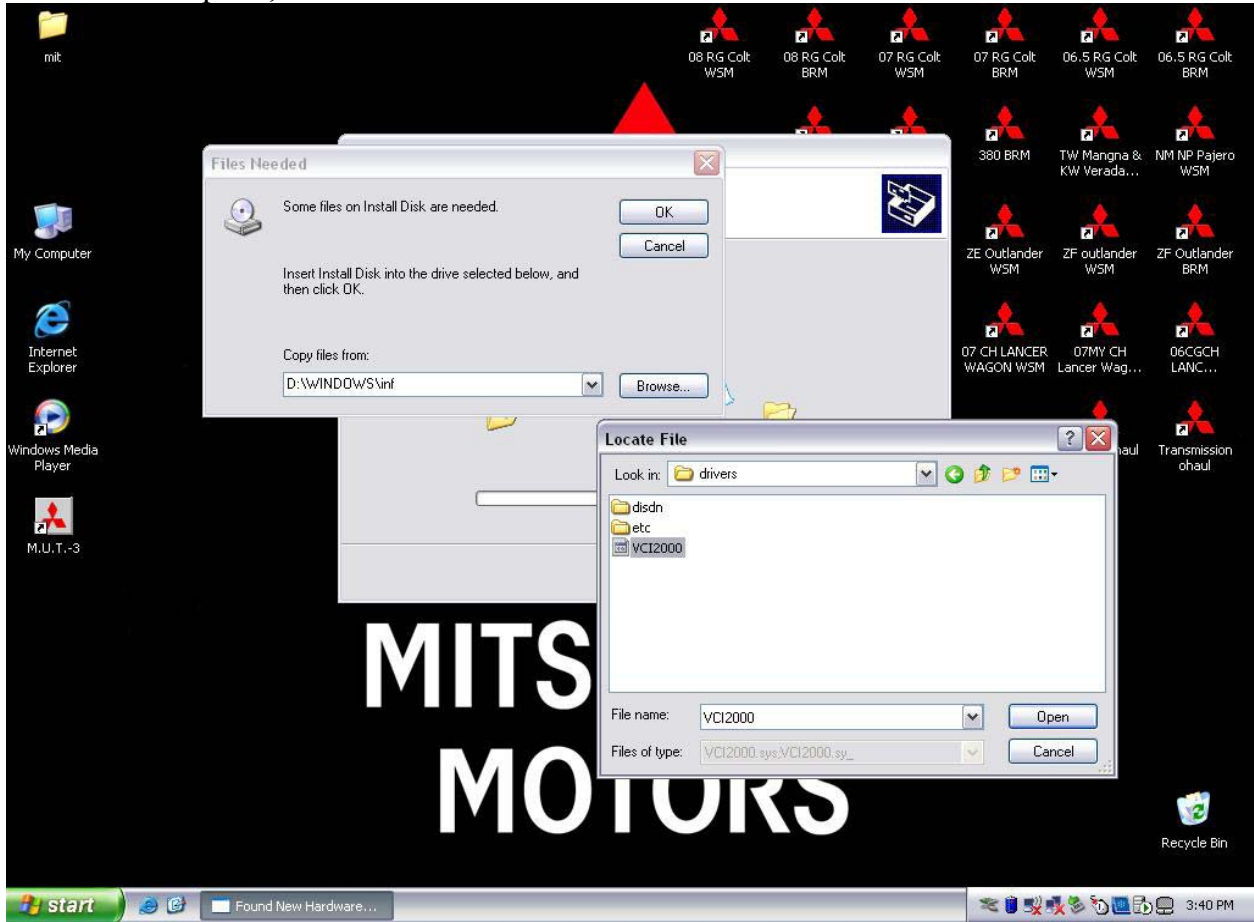
Step 2: Select “Install the software automatically” Click Next



Step 3: Select “Ok”



Step 4: Select “Browse”, Then look in C:\Windows\System32\Drivers and select “VCI2000” then select “Open”, then select "OK".



Step 5: Select “Finish”

