



MITSUBISHI MOTORS AUSTRALIA LTD.
ABN 53 007 870 395

1284 South Road Clovelly Park
SA 5042, Australia
PO Box 8 Melrose Park
SA 5039, Australia

Customer Assistance Centre 1300 13 12 11

www.mitsubishi-motors.com.au

(NOTIFICATION OCTOBER 2008)

Dear Mitsubishi 380 Owner,

At Mitsubishi Motors Australia Ltd (MMAL), we are committed to continual product quality improvement to ensure the safety and satisfaction of all our customers. We are writing to inform you that as a precautionary measure we are voluntarily recalling Mitsubishi 380 model vehicles that were manufactured between 27th July 2006 and 19th February 2007.

Description of Problem

A potential problem has been identified on a small number of fuel tank retaining strap brackets. There is a possibility that if a vehicle with a suspect bracket and with a full tank of fuel is involved in a severe collision that the LHR fuel tank retaining strap bracket may fail allowing the fuel tank to become dislodged at this point and resulting in the possibility of a fuel leak.

Our records indicate that you currently own one of the vehicles identified as possibly being affected and we ask that you contact your selling Mitsubishi Dealer or your nearest Authorised Mitsubishi Dealer and make an appointment to have the vehicle inspected and if required, to have the affected component rectified at no cost. MMAL request that you present your vehicle with a minimal fuel level as rectification, if required, will involve the removal of the fuel tank.

If the vehicle shown on this letter is no longer registered in your name, please tick the appropriate box over leaf and fill in the details of the new owner (if known). Using the **re-useable envelope** provided, return this letter to MMAL (no postage stamp required) so that we can update our records.

Your cooperation in taking this action will ensure that no further correspondence will be forwarded to yourself on this subject.

When presenting your vehicle, please hand this letter to your Mitsubishi Dealer. This will be used by your Dealer to advise us that the correction has been carried out on your vehicle and enable our records to be updated accordingly.

If you require any further information relating to this recall or assistance in locating a Mitsubishi dealer please contact 1300 13 12 11.

MMAL regrets any inconvenience caused to you by the need for this action which is taken in the interest of safety and continued customer satisfaction.

Please turn over

Yours faithfully
Mitsubishi Motors Australia Limited

A handwritten signature in black ink, appearing to read "D. R. Budden", written over a horizontal line.

D. R. Budden
National Service Manager

Customer Feedback Form

| | | |
|-------------|---------------|------|
| Rego | Model | Body |
| VIN | | |
| Ref Code | Position Code | |
| Customer ID | Letter code | |

Please place a cross

| |
|---|
| X |
|---|

In the boxes below if applicable.

- ☐ The vehicle has been written off and completely destroyed
- ☐ The vehicle has been reported stolen and has not been recovered.
- ☐ I have sold this vehicle
- ☐ I have never owned this vehicle

Change of ownership or address update please print the relevant details.

New Name

[illegible]

New Address

[illegible]

New Suburb

State

[illegible]

New Post Code

New Registration No

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