

Service Campaign



No.. 020069

April 2006

TO: Service Managers (cc Dealer Principal)
Subject: Foam seal protrusion of "A" pillar trims

Due to incorrect positioning, the foam backing of the 'A' pillar moulding may move and become visible to the vehicle operator. To prevent this occurrence both LH and RH 'A' pillar trims on the following nominated vehicles should be replaced.

MMAL request that all vehicles already delivered to customers be upgraded at the first service opportunity and that all other vehicles, including demonstrators, are upgraded prior to delivery to customers.

Affected model listing

Affected models	Affected vehicle build range (see note below)
All Mitsubishi 380	All vehicles built up to 02 / 02 / 2006

Vehicle listing

All vehicles requiring upgrade are listed on the Dealer Extranet.

NOTE: A number of affected vehicles have been corrected in plant prior to shipping therefore it is essential that vehicles are confirmed on DEACON as "Service Campaign Outstanding" prior to carrying out the rework.

Replacement procedure

Both 'A' pillar trims are to be replaced in accordance with normal workshop manual procedures.

Campaign Material

Both LH and RH trims should be sourced from normal P&A channels using the following Part No's.

MN177013XA (TRIM, FRT PILLAR, LH)

MN177014XA (TRIM, FRT PILLAR, RH)

Owner Notification

Mitsubishi Motors Australia will NOT be contacting the operators of the affected vehicles.

Claim Procedure

Claims can only be submitted via electronic warranty claim.

	LH and RH 'A' pillar moulding replacement
Claim Type	S
Position Code	020069
Diagnosis Code	RC
Work Code	10
Labour Allowance	0.2hrs*
Parts	MN177013XA, MN177014XA
Removed Parts	To be destroyed

* This includes 0.1 hours vehicle preparation and service administration allowance.

Should you require any further information relating to this campaign please contact the Dealer Assistance Centre (1300 1300 99)

Regards



D.R. Budden
National Service Manager